**NAME**

Open to Relocation

Phone Number | [Email](mailto:adam.reidy@gmail.com)

LinkedIn | GitHub | Digital Portfolio

**PROFESSIONAL SUMMARY**

IT Professional transitioning into software development, leveraging 5+ years of customer service and operations support experience. Proficient in multiple programming languages, interactive user interfaces, and web development processes. Hands-on experience with command line tools, shell scripting, and version control (Git). Career supported through self-paced learning, technical training, and a Google UX Design Certificate.

* Troubleshooting
* Project Management
* API Development
* Data Analysis
* Web and App Development
* UI/UX Fundamentals
* Generative AI
* HTTP/HTTPS Protocols
* Microsoft Operating Systems

**TECHNICAL SKILLS**

**Programming Languages:** HTML, CSS, JavaScript, Python

**Framework & Libraries:** React, Node.js, Express.js

**Databases:** SQL, MongoDB

**Cloud & Development Tools:** Microsoft 365, Figma, ChatGPT

**Version Control & Project Management:** GitHub, Jira

**Integrated Development Environments:** VS Code

**Operating Systems:** Windows, Android, iOS

**Hardware:** Windows laptops/desktops, Android/Samsung mobile devices

**TECHNICAL PROJECTS**

**Capstone | May 2024 – Present**

* Details
* Link

**React Weather App | April 2024 – Present**

* Details
* Link

OR

**Java Projects**

* XYZ Name | April 2024 | Link
* XYZ Name | April 2024 | Link
* XYZ Name | April 2024 | Link

**React Projects**

* XYZ Name | April 2024 | Link
* XYZ Name | April 2024 | Link

**Python Projects**

* XYZ Name | April 2024 | Link
* XYZ Name | April 2024 | Link

**HTML Projects**

* XYZ Name | April 2024 | Link

**PROFESSIONAL EXPERIENCE**

**United States Air Force | Various Locations 2018 – 2023**

**Personnel Manager, 2022 – 2023**

* Led regulatory compliance efforts for a team of 25+ personnel, ensuring full adherence to industry standards. Oversaw Cybersecurity Awareness and Information Protection training, implementing a tracking system to monitor progress and drive training optimization for maximum effectiveness.
* Directed weekly briefings via Teams meetings to notify five geographically separated leaders of members' status and progress, improving communication and greater collaboration across the organization.
* Increased compliance with security regulations and better protection of sensitive information by directing training sessions for 15 team members on PII security and MFA protocols.

**Technical Support Specialist / IT Asset Auditor, 2019 – 2022**

* Mitigated attack surfaces and ensured optimal security measures used by executing daily Technical Order/OS software review/updates and computer security configurations for 75 laptops worth $11,000.
* Ascertained accurate tracking and reporting by handling the inventory of 7K items valued at $1.3M+ using TCMax asset management software, troubleshooting issues, and implementing process improvements.
* Assisted as the leader of a 25-person team tasked with building a culturally appropriate refugee camp for displaced Afghan citizens in a short period.

**Production Manager, 2018 – 2019**

* Improved efficiency and implemented repeatable solutions for unique requirements by creating shift summary reports for supervisors and coordinating safe maintenance/inspection activities.
* Created an incentive program to support and reward top performers by identifying a shortfall in the organization's recognition program.

**TECHNICAL TRAINING**

**NPower | Remote 3/2024 – 8/2024**

**Full Stack Developer Trainee**

* Completed an intensive 18-week Full Stack Developer training program, gaining hands-on experience in both front-end and back-end development technologies, including HTML, CSS, and JavaScript.
* Developed proficiency in building responsive and interactive user interfaces using popular front-end frameworks such as React.js, ensuring a seamless user experience across various devices.
* Acquired essential back-end development skills through practical training in server-side scripting with Node.js, utilizing Express.js for efficient routing and building scalable web applications.
* Demonstrated the ability to work with databases by mastering fundamental database management concepts and hands-on experience with MongoDB, ensuring effective storage and retrieval of data.
* Collaborated with peers on real-world projects, applying Agile development methodologies, version control using Git, and participating in regular code reviews, fostering a collaborative environment.

**OR**

**NPower | Remote 9/2024 – 5/2025**

**App Development Trainee**

* Worked with team of ## developers to build a scalable MERN stack platform, improving access to health resources for women.
* Designed and tested ## RESTful APIs for secure user authentication and data management, enhancing platform security.
* Managed ## production deployments on Vercel, utilizing Git for efficient collaboration and team productivity.

**CERTIFICATIONS AND EDUCATION**

Path2TECH App Development Program | NPower | In Pursuit

Bachelor of Business Administration | Southern New Hampshire University | 2016

**Certificates and Certifications**

Google UX Design Certificate • Six Sigma Green Belt

**Technical Coursework**

*LinkedIn Learning:* Cybersecurity Awareness: Web3, Crypto, and NFTs • Learning OWASP API Security

*Coursera:* Fundamentals of Git and GitHub  
*Udemy:*